



ADVERSE EVENT REPORTING AND MANAGEMENT FOR CLINICAL AND NON-CLINICAL INCIDENTS

Participants will be brought through the process of reporting an incident, how to conduct a comprehensive review to identify root causes and putting in place the interventions and monitoring the sustainability of these interventions.


COURSE DETAILS


 **24 Feb 2025**
23 Jun 2025


 **9 am to 5 pm (1 day)**

Learning Objectives

- Definition of clinical incidents
- Learning from past incidents
- Incident Review and Management System
- SAC (Severity Assessment Code) Scoring
- RCA (Root Cause Analysis) Review
- Conducting an incident review, planning and follow up of interventions

 **Course Fees**
\$900 (incl. GST)

 **Who Should Attend**
All staff involved in incident review and management. Includes Staff Nurses, Physiotherapists, Occupational Therapists, Nurse Managers, Centre Managers, Managers and HODs.

 **Method**

- Lectures, case discussions and presentations.
- Face to Face @ Ren Ci Learning Academy (71 Irrawaddy Road, Singapore 329562)

Key Trainers

Dr Kala Kanagasabai, MBBS, MMED FM, GDGM, MCFP

Dr Kala is a Senior Consultant and Director, Clinical Quality Management Unit and Co-Executive Director of Ren Ci Learning Academy. She has more than 30 years of experience in community geriatrics and rehabilitation. Dr Kala has been instrumental in Ren Ci's quality journey and has a vast experience in the management of adverse events including developing the adverse event review structure. She is also an experienced trainer in management of adverse events and root cause analysis.

Wong Leon Yein, Senior Executive, Clinical Quality Management Unit, BSc in Professional Practice in Nursing.

Leon Yein is a registered nurse with more than 10 years' experience both as a practitioner in renal, emergency & outpatient care and day surgery; and administrator with MOH. She is actively involved in leading adverse event management and root cause analysis.

Ong Li Wen is a Quality Executive in the Clinical Quality Management unit, holding Bachelor of Science in Nursing as well as Bachelor in Business Management studies.

Liwen is a registered nurse with experience in emergency care. She is actively involved in adverse event management and root cause analysis.