



IMPROVEMENT TOOLKIT ADVANCE - CPIP

Participants will be trained in CPIP METHODOLOGY AND APPLICATION. They will also continue to be guided post course (up to 6 months) through their improvement project including facilitation by experienced improvement coaches.


COURSE DETAILS


 **10 Nov 2025**


 **9 am to 5 pm (1 Day)**

Learning Objectives

- Crafting problem & mission statement
- Gathering evidence of a problem
- CPIP Diagnostic journey including silent brainstorming and affinity diagram
- Generating graphs and survey templates
- Construction of Ishikawa diagram
- Pareto voting
- Project management
- Intervention planning
- Measures to show improvement
- Calculating cost savings
- Sustaining and spread of improvement
- Preparing abstract, poster and presentations
- Facilitation of improvement projects

 **Course Fees**
\$900 (incl. GST)

 **Who Should Attend**
Managers, senior staff and staff identified to lead/facilitate Improvement Projects.
*Completion of Improvement Toolkit Intermediate is a prerequisite

 **Method**

- Lectures, group work and discussions.
- Face to Face @ Ren Ci Learning Academy (71 Irrawaddy Road, Singapore 329562)

Key Trainer

Dr Kala Kanagasabai, MBBS, MMED FM, GDGM, MCFP

Dr Kala is a Senior Consultant and Director, Clinical Quality Management Unit and Co-Executive Director of Ren Ci Learning Academy. She has more than 30 years of experience in community geriatrics and rehabilitation. Dr Kala has been instrumental in Ren Ci's quality journey and helped many teams complete very successful and award winning improvement projects. She is an experienced trainer in improvement methodologies.