




IMPROVEMENT TOOLKIT - BASIC


Improvement Toolkit - Basic will introduce participants to Quality in Healthcare and the Science of Improvement and Common Improvement Tools. Participants will be taught 6S, PDSA and A3 STORYBOARD and its application in improvement work. These tools can allow participants to kick start improvement projects by generating problem statements and identifying root causes and work on strategies for implementation.


COURSE DETAILS


	21 Jul 2025	13 Oct 2025
	18 Aug 2025	17 Nov 2025
	8 Sep 2025	15 Dec 2025

Learning Objectives

- Quality in healthcare
- Improvement science
- Develop problem and mission statements
- PDSA application and diagnostic journey
- A3 storyboard
- 6S diagnostic journey
- Introduction to Design Thinking
- Measures of improvement
- Cost savings calculation
- Sustain and spread improvement

 **Course Fees**
\$700 (incl. GST)

 **Who Should Attend**
All staff who are interested in improving their work processes and outcomes.

 **Method**

- Lectures, group work and discussions.
- Face to Face @ Ren Ci Learning Academy (71 Irrawaddy Road, Singapore 329562)

 **Course Duration**
9am -5pm (1 Day)

Key Trainer

Dr Kala Kanagasabai, MBBS, MMED FM, GDGM, MCFP
Dr Kala is a Senior Consultant and Director, Clinical Quality Management Unit and Co-Executive Director of Ren Ci Learning Academy. She has more than 30 years of experience in community geriatrics and rehabilitation. Dr Kala has been instrumental in Ren Ci's quality journey and helped many teams complete very successful improvement projects. She is an experienced trainer in improvement methodologies.

Wong Leon Yein, Senior Executive, Clinical Quality Management Unit, BSc in Professional Practice in Nursing.
Leon Yein is a registered nurse with more than 10 years' experience both as a practitioner in renal, emergency & outpatient care and day surgery; and administrator with MOH. She is actively involved in the management and training of staff in improvement methodologies.

Ong Li Wen is a Quality Executive in the Clinical Quality Management unit, holding Bachelor of Science in Nursing as well as Bachelor in Business Management studies.
As a registered nurse specializing in emergency preparedness and response, she has significant experience as an internal auditor and trainer in infection control practices. Li Wen is actively involved in the management and training of staff in improvement methodologies.