



IMPROVEMENT TOOLKIT - INTERMEDIATE

Improvement Toolkit Intermediate will provide participants with the knowledge in applying the Science of Improvement through the various Improvement Tools. Participants will be led through on the elements of 6S, VSM, DOWNTIME, PDSA, A3 STORYBOARD and CPIP via activities and hands-on application. Attending this session will allow participants to lead improvement projects and generate problem statements, walk through the diagnostic journey, set clear goals and testing out interventions.

COURSE DETAILS



19-20 Mar 2025
23-24 Jul 2025
24-25 Sep 2025



9 am to 5 pm (2 Days)



Learning Objectives

- Quality in healthcare
- Improvement science
- PDSA application and diagnostic journey
- Downtime – 8 Wastes in healthcare
- VSM and diagnostic journey
- Gap analysis
- A3 storyboard application
- 6S methodology and intervention
- CPI application and diagnostic journey



Course Fees

\$1,500 (incl. GST)



Who Should Attend

Managers and senior staff identified to lead and facilitate Improvement Projects.



Method

- Lectures, group work and discussions.
- Face to Face @ Ren Ci Learning Academy (71 Irrawaddy Road, Singapore 329562)



Key Trainer

Dr Kala Kanagasabai, MBBS, MMED FM, GDGM, MCFP

Dr Kala is a Senior Consultant and Director, Clinical Quality Management Unit and Co-Executive Director of Ren Ci Learning Academy. She has more than 30 years of experience in community geriatrics and rehabilitation. Dr Kala has been instrumental in Ren Ci's quality journey and helped many teams complete very successful improvement projects. She is an experienced trainer in improvement methodologies.